Shelter program is co-located within a single long-term care and/or an assisted living facility.
The Harry and Jeanette Weinberg Center for Elder Abuse Prevention at the Hebrew Home at Riverdale *(Launched 2005)*

5901 Palisade Avenue, Riverdale, New York 10471
Helpline: 800.56SENIOR (24-hour referral hotline)     Fax: 718.581.1854
Website:  www.weinberg-center.org

**Contacts:**
Director and Managing Attorney: Joy Solomon, Esq.
P: 718.581.1272 Email: joy.solomon@hebrewhome.org

Assistant Director and General Counsel: Deirdre Lok, Esq.
P: 718.581.1843 Email: deirdre.lok@hebrewhome.org

Staff Attorney: Malya Levin, Esq.
P: 718.581.1474 Email: malya.levin@hebrewhome.org

Elder Abuse Specialist: Glendalee Olivera, LMSW, ASW-G
P: 718.581.1472 ext.1 Email: glendalee.olivera@hebrewhome.org

Community Outreach Specialist: Brooke Santoro, LMSW
P: 718.581.1726 Email: brooke.santoro@hebrewhome.org

Public Health Specialist: Marlene Riquelme, MPH
P: 718.581.1472 ext.6 Email: marlene.riquelme@hebrewhome.org

**Program model:**
Shelter located within a long-term care facility

**Eligibility requirements:**
Adults aged 60 and older who are unsafe in the community because they are victims of elder abuse; PRI (Patient Review Instrument) paperwork necessary

**Shelter services offered:**
- Temporary shelter throughout RiverSpring Health’s long term care and short term rehabilitation facilities based on each individual’s medical needs
- Client-centered and trauma-informed legal and social services
- Medical services
- Psychological services
- Therapeutic activities
- Financial maintenance
Specialized projects/expertise:

- Crafting and standardizing an elder abuse screening process for all new patients, members and clients of RiverSpring Health as well as a number of community partners

- Designing and delivering individualized elder abuse in-person and/or on-line training sessions for a variety of professional audiences including medical and mental health professionals, pharmacists, social workers, financial service professionals, judges, attorneys, law enforcement, faith leaders, City Meals-on-Wheels volunteers and New York City building service workers

- Leading the New York State and national legal community around elder abuse education, awareness and advocacy, including:
  - Founding the Elder Abuse Committee of the NYSBA’s Elder Law Section
  - Co-chairing the ABA Senior Lawyers Division Elder Abuse Task Force
  - Developing programs and protocols as members of the NYS Judicial Committee on Elder Justice

- Launching and co-teaching the Brooklyn Law School HELP (Helping Elders through Litigation and Policy) Clinic

- Creating the It’s Your Call program, a domestic violence prevention, intervention and resource program for all RiverSpring Health employees, replicated in over a dozen facilities throughout the state via a partnership with the Greater New York Hospital Association


- Performing a process evaluation of the Spring Alliance shelter programs to assess how the shelter replications are functioning, what has been accomplished, and what still needs to be achieved to move the alliance forward

- Participates as a core member of Multi-Disciplinary Teams (MDT) in the Bronx, Brooklyn, Manhattan and Westchester County teams. The Weinberg Center is the coordinator and core member of the Westchester County MDT.
Center for Elder Abuse Prevention, Jewish Senior Services
(Launched 2007)

4200 Park Avenue, Bridgeport, CT 06604
Helpline: 203.396.1097     Fax: 203.396.1039
Website:  www.jseniors.org

Contacts:
Director: Laura Snow Robinson
P: 203.365.6403   Email: lsnowrobinson@jseniors.org

Program model:
The Center for Elder Abuse Prevention is co-located on the long-term care campus of Jewish Senior Services in Bridgeport Connecticut. The program plays a critical role by providing a comprehensive range of free, professional services for Fairfield County’s most vulnerable elder citizens, their caregivers, allied professionals and the public.

Eligibility requirements:
• Clients must be 60 years and older
• Experienced abuse

Shelter services offered:
• Emergency, confidential shelter for individuals in crisis
• Support and referrals through our helpline; care management services and geriatric assessments; outreach and education to professionals and the wider community
• Assistance to victims with multiple, overlapping concerns: recovering from abuse, navigating the health care system, finding adequate housing, repairing family relationships and regaining victims’ sense of self-worth

Specialized projects/expertise:
• Interfaith Response to Elder Abuse
• Law Enforcement Project (Police Administered-Elder Abuse Suspicion Index)
• Banking and Financial Institution Education Project
Saint Elizabeth Haven
(Launched 2009)

140 Warwick Neck Avenue, Warwick, RI 02889
Helpline: 877.613.7010   Fax: 401.739.5388
Website:  www.stelizabethcommunity.com

Contacts:
Program Director: Jeanne M. Gattegno
P: 401.739.2844 ext.36   Email: jgategno@stelizabethcommunity.org

Elder Justice Advocate: Cheryl Patnaude
P: 401.739.2844 ext.20    Email: cpatnaude@stelizabethcommunity.org

Admissions Director: Kathy Parker
P: 401.253.2300   Email: kparker@stelizabethcommunity.org

Program model:
The Haven is a program component of the Saint Elizabeth Community. The Haven provides safe temporary shelter for elder victims of abuse. An elder is placed in one of the Community’s nursing, rehab or assisted living facilities. The Haven also provides safety training and case management to elders who choose not to enter the shelter and are at risk.

Eligibility requirements:
•  Victim of elder abuse (physical, sexual, psychological, financial) or at risk of abuse
•  60 years of age or older
•  Willing to be placed in the shelter
•  Willing to keep shelter location confidential
•  Willing to not contact abuser during shelter stay

Shelter services offered:
•  Physical, occupational, and/or speech therapy
•  Medical
•  Assistance with legal process
•  Social activities while in the shelter
•  Psychological
•  Case management services
•  Community visits and follow up services

Specialized projects/expertise:
•  Community Awareness Program
•  Community Partner Team
•  Community Advocacy for elders who choose not to come into shelter
•  Safety Planning
The Shalom Center for Elder Abuse Prevention  
(Launched 2012)

5467 Cedar Village Drive, Mason, OH 45040
Helpline: 888.295.7453     Fax: 513.336.3167
Website: www.cedarvillage.org

Contacts:
Admissions: Gail Davis  
P: 513.229.4928  Email: gdavis@cedarvillage.org
Social Services: Kim Bauer  
P: 513.336.3165  Email: kbauer@cedarvillage.org

Program model:
Shelter is co-located within the long-term care facility of Cedar Village Retirement Community.

Eligibility requirements:
• 65 years and older
• Referred from agency, hospital or police
• No self-neglect, self-referrals or hoarders

Shelter services offered:
• Room and board
• Medical
• Psychological
• Legal
• Clothing
• Rehabilitation services if needed
• Assistance with housing placement at discharge

Specialized projects/expertise:
• Shalom Sprint
Contacts:
Director: Tovah Kasdin, J.D.
P: 301.770.8494 Email: kasdin@ceslc.org
Program Manager: KerryAnn Aleibar, LCSW-C
P: 301.816.5045 Email: aleibar@ceslc.org

Program model:
The ElderSAFE Center is co-located on the long term care campus of the Hebrew Home in Rockville Maryland. The Center provides safe temporary shelter placement for older adults 60 years and older who are experiencing physical, sexual, financial, psychological abuse and/or neglect.

Eligibility requirements:
- Experienced one or more of the following types of abuse: physical, sexual, psychological, financial, or neglect
- Victim will not contact abuser through any form of communication during shelter stay
- 60 years of age or older
- In need of temporary shelter
- Referred by an agency or program
- Victim will keep shelter location confidential

Shelter services offered:
- Medical
- Psychological
- Music, yoga and art therapy
- Spiritual support
- Physical, occupational and or speech therapy
- Specialized trauma therapy
- Legal referrals
- Discharge planning and safety planning

Specialized projects/expertise:
- Holistic Trauma Informed Therapy Program (Music, yoga and art therapy)
- Faith Leaders Elder Abuse Pilot Project
- Elder Abuse Placemat Outreach Project
- Created ElderSAFE Community Coalition to strengthen multidisciplinary elder abuse response
- Created program brochures in 8 different languages
- Legislative advocacy to protect older adults
- Wrote comprehensive elder abuse guide for Washington Jewish Week
Contacts:
Executive Director: Barbra Giles
P: 248.661.2999 Email: bgiles@jslmi.org

Program model:
Emergency shelter for up to 90 days.

Eligibility requirements:
- Must be 62 years old and meet all eligibility requirements of all other Jewish Senior Life community

Shelter services offered:
- Safe temporary shelter
- Counseling
- Case management, including: community referrals and coordination with partner agencies
- Legal referrals
- Spiritual support
- Safe discharge planning
Senior Haven for Elder Abuse Prevention  
(Launched 2015)

Jewish Home Family, 10 Link Drive, Rockleigh, NJ 07647
Helpline: 855.455.0555    Fax: 201.784.6906
Website: jewishhomefamily/seniorhaven.org

Contacts:
CEO and President, Jewish Home Family: Carol Silver Elliott  
P: 201.750.4230    Email: celliott@jewishhomefamily.org
Director of Admissions, Jewish Home Family: Annette Myers  
P: 201.750.4234    Email: amyers@jewishhomefamily.org
Director of Social Services, Jewish Home Family: Naomi McDermott  
P: 201.750.4243    Email: nmcdermott@jewishhomefamily.org

Program model:
Senior Haven is located within our skilled nursing and assisted living facilities. Senior Haven provides safe, temporary shelter for adults 65 and over who have an immediate need and are experiencing physical, sexual, financial, psychological abuse and/or neglect. Shelter is provided at no charge for a period of 90-120 days. Discharge planning begins at the moment of admission, seeking to place the victim in the safest and least restrictive environment.

Eligibility requirements:
• 65 years of age or older
• Experienced one or more of the following types of abuse (physical, verbal, emotional, sexual, psychological, financial, or neglect) and is in danger of imminent harm
• Referred by an agency, program or community professional
• Victim agrees to have no contact with the abuser during at least the first two weeks of shelter stay and preferably not at all
• Victim agrees to come to shelter and keep location of shelter confidential

Shelter services offered:
• Physical, occupational and speech therapy as necessary
• Psychological and psychiatric support as needed
• Medical care
• Legal services
• Nutritional counseling
• Spiritual support
• Recreational therapy
• Social services
• Discharge planning

Specialized projects/expertise:
• Ongoing programs of education and outreach
• Annual community symposium for professionals
• Presentations to community and senior groups
• Interfaith Clergy program scheduled in March 2017
• Legal professionals education (CLE program) scheduled for June 2017
• Appointed member of the NJ Task Force on the Abuse of Elders and the Disabled (Carol Silver Elliot)
Senior SAFE  
(Launched 2015)

Beth Sholom Lifecare Community, 1600 John Rolfe Parkway, Richmond, VA 23238  
Helpline: 804.750.2183 (Hours: 9am-5pm, Monday-Friday)  
Fax: 804.741.9813  
Website: bslcc.org  
Email: stopabuse@bslcc.org

Contacts:
Director of Resident Services: Deirdre Arnowitz  
P: 804.421.5330  
Email: darnowitz@bslcc.org

Administrator and Corporate Compliance Officer: Sue Berinato  
P: 804.421.5037  
Email: sberinato@bslcc.org

Program model:
The Senior SAFE Program is located on the long-term care campus of the Beth Sholom Lifecare Community located in the Far West End of Richmond, Virginia. The Program provides safe temporary shelter placement for older adults 62 years of age and older who are experiencing abuse whether it be physical, emotional/psychological, financial, sexual abuse, neglect and/or abandonment.

Eligibility requirements:
• Referred by an agency or program
• Must be at least 62 years of age
• Experiencing one or more of the following types of abuse: physical, emotional/psychological, financial, sexual abuse, neglect and/or abandonment
• In need of temporary shelter, up to 60 days

Shelter services offered:
• Counseling for victim and possibly the abuser
• Medical
• Spiritual support
• Legal referrals
• Therapy (physical, speech, occupational, restorative)
• Transportation
• Activities (music therapy, yoga, art program, pottery, manicures)
• Meals

Specialized projects/expertise:
• Placement assistance via other agencies
Collaborative Model

Shelter program is coordinated by a community agency partnering with multiple facilities within a particular geographic area, which share the responsibility of sheltering elder abuse victims based on availability and medical needs.
Monroe County Elder Abuse Shelter
(Launched 2012)

1900 S. Clinton Avenue, Rochester, NY 14618
Helpline: 585.244.8400   Fax: 585.244.9114
Website:  www.lifespan-roch.org

Contacts:
Program Director: Art Mason
P: 585.244.8400 ext.110   Email: amason@lifespan-roch.org
Clinical Supervisor: Kelly Zunner-Daniels
P: 585.244.8400 ext.181   Email: kzunner-daniels@lifespan-roch.org

Program model:
Monroe County has a collaborative shelter model in which the Rohm Services facilities and the 5 facilities of the Alliance for Senior Care Communities provide beds for high risk, victims 60 years and older. These facilities work with Lifespan and Adult Protective Services.

Eligibility requirements:
• Age 60 years and older
• Requires skilled nursing needs and living in the community
• Victim of some type of elder abuse and/or exploitation

Shelter services offered:
• Preferred short term 30-day shelter bed with option for long term care placement
• Case management
Council on Elder Abuse Shelter Network  
(Launched 2014)  
438 Main Street, Suite 1200, Buffalo, NY 14202  
Helpline: 716.941.4994 (M-F 9AM - 5PM)  
Crisis Services Hotline: 716-834-3131  
Fax number: 716.856.5317  
Website: www.councilonelderabuse.org

Contacts:
Attorney: Sarah Duval  
P: 716.853.3087 ext. 225  
Email: sduval@elderjusticeny.org

Social Worker: Kathy Kanaley  
P: 716.853.3087 ext. 219  
Email: kkanaley@elderjusticeny.org

Social Worker: Katie Earl  
P: 716.853.3087 ext. 221  
Email: kearl@elderjusticeny.org

Elder Abuse  
Case Manager: Sam Vaughn  
P: 716.851.4586  
Email: svaughn@crisisservices.org

Program model:
The Council on Elder Abuse Shelter Network is a partnership between Center for Elder Law and Justice, Crisis Services and other community agencies through the Council on Elder Abuse. The Shelter System is comprised of two local nursing home organizations, Absolut Care and the McGuire Group, who have agreed to temporarily shelter individuals age 60 or over who are currently in an abusive situation. The predetermined length of stay is 30 days.

Eligibility requirements:
• 60 years or older  
• Must be in an abusive situation  
• Must be willing and able to accept services  
• Individuals cannot self-refer  
• Not be eligible for traditional shelter due to medical needs

Shelter services offered:
• Civil legal services (orders of protection, Power of Attorney Revocations, civil recovery of assets, etc.)  
• Discharge planning  
• Supportive counseling  
• Linkage with community supports and services

Specialized projects/expertise:
• Silver PRIDE collaboration  
• Police Academy Elder Abuse and Shelter trainings  
• Older Adult Case Conference member  
• Erie County Multidisciplinary Team (MDT) member  
• Partnership with local community groups for shelter client donations
Hybrid Model

Shelter program incorporates elements of the Long-Term Care/Assisted Living and Collaborative models tailored to suit the needs of a particular community.
SAFE: Stop Abuse of Elders
(Launched 2013)

101 West Mt. Royal Avenue, Baltimore, MD 21201
Helpline: 410.234.0030 (available 24/7) Fax: 401.739.5388
Website: www.chanabaltimore.org

Contacts:
Director: Jacke Schroeder, LCSW-C
Ph: 410.234.0030 Email: jschroeder@associated.org
Assistant Director: Barbara Korenblit, LCSW
Ph: 410.234.0030 Email: bkorenblit@associated.org
Attorney: Lisa Piccinini, Esq.
Ph: 410.234.0030 Email: lpiccinini@associated.org
Paralegal: Jara Williams
Ph: 410.234.0030 Email: jhwilliams@mdlab.org

Program model:
Located in Baltimore, Maryland, SAFE: Stop Abuse of Elders is a community based collaborative between a domestic violence organization (CHANA, with specialized expertise in responding to the special circumstances of the ultra-Orthodox Jewish community), a long term care facility and geriatric hospital (Levindale Hebrew Geriatric Center and Hospital) and a community-based counseling center (Jewish Community Services) with the goal of providing safe, temporary shelter for abused older adults. The SAFE program is open to the entire community for services.

Eligibility requirements:
• With age flexibility, 60 years of age or older
• Experienced one or more of the following types of abuse (physical, sexual, psychological, financial, stalking, or neglect) or is at risk for experiencing abuse
• Referred by an agency, program or by self-referral
• In need of temporary shelter or legal advocacy
• Victim will not contact abuser through any form of communication during the first two weeks of shelter stay
• Victim will keep shelter location confidential
• Victim will be willing to be identified by an alias name, if needed
**Services offered:**

- Medical and complex medical management
- Behavioral health (including behavioral health locked specialty unit)
- Physical, occupational and speech therapy
- Psychological assessment and treatment
- Discharge planning
- Legal referrals
- Spiritual support
- Music, art and horticultural therapy
- Case management
- Advocacy to banking institutions
- Trauma informed crisis counseling
- Eviction assistance
- Danger and lethality assessments

**Specialized projects/expertise:**

- Partnership with the Baltimore City Police, Northwest precinct, to fax reports of domestic incidents, daily
- Partnership with Edgewood Management Corporation, manager of 15 Weinberg Senior Living apartment communities to provide training to staff and residents through presentations and distribution of placemats and bookmarks
- Partnership with the Shofar Coalition, a group of trauma trained therapists to provide pro-bono and low-bono counseling
- Synagogue presentations about healthy relationships across generations
- Local and statewide awareness and education
- Legislative advocacy
- Consultation to other Maryland jurisdictions interested in starting elder abuse programs
- Finding Your Voice writing and speaking workshops
Salvus Safe Haven
(Launched 2012)

1005 N. Franklin Street, Wilmington, DE 19806
Helpline: 800.223.9074 (Monday-Friday 8:30am-4:30pm)
Fax: 302.391.3502

Contacts:
APS Supervisor: Linda Lawrence
P: 302.391.3584   Email: Linda.Lawrence@state.de.us
Master Family Service: Rochelle Benton
P: 302.391.3515   Email: Rochelle.Benton@state.de.us

Program model:
SALVUS SAFE HAVEN shelter program serves elderly clients who are in need of an emergency placement due to physical, psychological and sexual abuse, neglect or financial exploitation. SALVUS SAFE HAVEN is located at an independent retirement living community in Wilmington Delaware.

Eligibility requirements:
- In need of an emergency placement due to physical abuse, neglect or financial exploitation.
- Must be medically cleared and not in need of acute care.
- Victims should also be somewhat ambulatory (including cane, walker, and wheelchair and willing to accept temporary shelter)
- Victims who have substance abuse issues, criminal history or a significant mental health concerns may not be appropriate for SALVUS program

Shelter services offered:
- Healthcare
- Music
- Social Activities
- Psychiatric Support
- Legal Assistance
- Social Services
- Private living quarters
- Limited transportation
- Clergy
Models in Formation
Contacts:
Executive Director: Valerie Radu
Email: vradu@chattanooga.gov
Cedric Adams
Email: cadams@chattanooga.gov

Program model:
Family Justice Center co-located model

Eligibility requirements:
• Resident of Hamilton County
• Meet basic APS criteria for elder abuse/neglect

Shelter services offered:
• To be determined
Contacts:
General Counsel and Chief Compliance Officer: Rachel Lerner
Ph: 617.971.5219 Email: rachellerner@hsl.harvard.edu

Program model:
Leveraging Hebrew Senior Life’s existing resources as well as identified community partners, our program will ultimately consist of education, awareness, shelter, supportive services, advocacy and research. We plan to provide legal, financial, and other support services to victims as well as emergency shelter most likely in one or more of our long-term care locations. We’ll also provide education about how to detect and prevent elder abuse, beginning with our 2,400+ staff members, then the 3,000+ seniors we serve on a daily basis, and then the broader professional and layperson community.

Shelter services offered:
We plan to offer physical shelter combined with supportive services - i.e. legal advocacy, financial advising, psychosocial, etc.

Specialized projects/expertise:
- In-person and on-line training for all staff in conjunction with Greater Boston Legal Services
- Training the residents at our subsidized housing sites about financial scams that target the elderly
- Future plan to participate in multiple Elder Abuse Task Forces
- Developing and disseminating screening tools for health care and non-health care professionals that interact frequently with seniors (including a focus on Boston-area hospital emergency rooms)
- Plans to work to assist Russian community
Ave Maria Home  
*(Pending launch date)*

2805 Charles Bryan Road, Bartlett, TN 38134  
Helpline: 901.386.3211   Fax: 901.405.3783

**Contacts:**

Executive Director: Marlene Siegel  
Ph: 901.386.3211 ext. 2031

Admissions Director:  
Ph: 901.386.3211 ext. 2007

**Program model:**

Ave Maria Home, a non-profit, faith based senior community, operates a long term care and skilled rehab facility, an assisted living facility, adult day center and home and community based service program in suburban Memphis, TN. Victims of elder abuse in TN can reside at Ave Maria if they need and qualify for nursing home care or a safe place to live temporarily for short term care or respite care. We have served a small number of clients in the past three years who were victims of abuse, neglect, or the misappropriation of funds. We anticipate opening 60 additional Green House homes in 2018 where we have designated 6 bedrooms for victims of elder abuse in the community.
Shelter Partners

The Harry and Jeanette Weinberg Center for Elder Abuse Prevention
at the Hebrew Home at Riverdale

Jewish Senior Services®
excellence in our home and yours

Saint Elizabeth Community
Where RI seniors come first

Cedar Village
Care and Community

ElderSAFE™
Charles E. Smith Life Communities

Lifespan
take it on!

SeniorHaven
for ELDER ABUSE PREVENTION
The Jewish Home Family

BETH SHOLOM
A LIFECARE COMMUNITY

Council on Elder Abuse Shelter Network

FAMILY JUSTICE CENTER
The ElderSAFE™ Center is a proud host of the 2017 SPRiNG Alliance Symposium. We created this resource book to enhance our collaborations in elder abuse prevention and response.

www.eldersafe.org