SAFE: Stop Abuse of Elders Shelter

Frequently Asked Questions

1) What is the SAFE: Stop Abuse of Elders Shelter program?

This program is a joint project with SAFE: Stop Abuse of Elders and a long-term care facility to meet the needs of abused elders who require shelter.

2) Where is the shelter located?

There are two shelter locations. One is a virtual shelter in a long-term care facility where we will place the person wherever there is a bed in the facility. The other is located in a community-based senior-friendly apartment that is solely managed by SAFE: Stop Abuse of Elders.

3) How are referrals made to SAFE: Stop Abuse of Elders Shelter program?

All referrals will go through the SAFE: Stop Abuse of Elders Shelter team, who will screen the person for services. If the person needs shelter in the long-term care facility, SAFE: Stop Abuse of Elders will work with the designated staff member at the facility.

4) How will we know that someone has been admitted to the shelter?

An email will be sent to managers and supervisors who will then let the unit know that we have a client in shelter.

5) Is the person permitted to have visitors?

The person will not have any visitors during the first two weeks of their stay. The front desk will be made aware if someone is permitted to have a visitor after that time.

6) Is the person allowed to leave the facility?

The SAFE: Stop Abuse of Elders Shelter team will meet with the individual and determine if it is safe and appropriate for them to leave the facility. If they are granted a leave of absence, the long-term care facility unit will be notified as well as the front desk.

7) How long will the person stay in the facility?

It will depend on the plan of action to find a safe place for the person.

8) Are they permitted to bring in their own medication?

Yes, and the nurse on the unit will reconcile the medications and lock them in the medication cart.

9) Who will be assisting the person while they are here?
The SAFE: Stop Abuse of Elders Shelter team will be working with the individual and facility staff on the plan of care. The individual will receive the services provided to other residents in the facility. While sheltered in the community-based safehouse, SAFE: Stop Abuse of Elders staff will be assisting the client.

10) Are shelter residents permitted to bring in their own personal property?

Yes, they may bring in a few items so that they are comfortable during their stay.

11) How is a meal ordered?

In the initial email that alerts the team to a shelter admission, Food Service will be advised as to the need for a meal and the type of meal. In the community-based safehouse, with assistance the client will prepare meals, if possible. Arrangements will be made with staff of SAFE: Stop Abuse of Elders, if otherwise.

12) Will the person be using an alias?

The person, in the long-term care facility, will be registered under an alias name and all departments will be notified via email. If located in the community-based safehouse, the person will be registered under their own name.